

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Patent Application of:

Michael ZIRNGIBL *et al.*

Serial No.: 09/455,534

Filed: December 7, 1999



Group Art Unit: 2645

Examiner: M. CHOW

RECEIVED
SEP 13 2002
Technology Center 2600

For: SYSTEM AND METHOD FOR THE CREATION AND AUTOMATIC DEPLOYMENT OF
PERSONALIZED, DYNAMIC AND INTERACTIVE VOICE SERVICES, WITH INTEGRATED
INBOUND AND OUTBOUND VOICE SERVICES

Assistant Commissioner for Patents
Washington, D.C. 20231



29315

PATENT & TRADEMARK OFFICE

REQUEST FOR APPROVAL OF DRAWING CORRECTIONS

Dear Sir:

Applicants hereby request Examiner approval of the drawing corrections to FIGS. 3a, 3b, and 6b shown in red on the attached three (3) sheets, submitted herewith, for filing in the above-identified Patent Application.

Respectfully submitted,

MINTZ, LEVIN, COHN, FERRIS, GLOVSKY, AND POPEO, PC

By:

Bradford C. Blaise

Registration No. 47,429

for James G. Gatto

Registration No. 32,694

Date: September 10, 2002

MINTZ, LEVIN, COHN, FERRIS, GLOVSKY, AND POPEO, PC
12010 Sunset Hills Road
Suite 900
Reston, Virginia 20190
(703) 464-4800 (Telephone)
(703) 464-4895 (Facsimile)



PATENT
Docket No.: 23453-035

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

IN RE APPLICATION OF:
Michael ZIRNGIBL *et al.*

SERIAL NO.: 09/455,534

Group Unit: 2645

FILED: December 7, 1999

Examiner: M. Chow

FOR: SYSTEM AND METHOD FOR THE CREATION
AND AUTOMATIC DEPLOYMENT OF
PERSONALIZED, DYNAMIC AND INTERACTIVE
VOICE SERVICES, WITH INTEGRATED INBOUND
AND OUTBOUND VOICE SERVICES

Assistant Commissioner for Patents
Washington, D.C. 20231

RECEIVED
SEP 13 2002
Technology Center 2600

TRANSMITTAL LETTER

Sir:

Transmitted herewith for filing in the present application are the following documents:

1. Petition for One-Month Extension of Time Under 37 C.F.R. §1.136(a) and Response to Paper No. 5;
2. Amendment Transmittal (in duplicate);
3. Request for Approval of Drawing Corrections (with 3 sheets of drawings attached);
4. Supplemental Information Disclosure Statement (in duplicate);
5. Form PTO-1449 (in duplicate) with references attached;
6. Check in the amount of \$626.00; and
7. Return postcard.

Our check for \$626.00 is enclosed covering any required fees. In the event any variance exists between the amount enclosed and the Patent and Trademark Office charges, please charge or credit the difference to our Deposit Account 50-0311, Reference No. 23453-035. A duplicate copy of this letter is enclosed for that purpose.

If the enclosed papers are considered incomplete, the Mail Room is respectfully requested to contact the undersigned at (703) 464-4800.

Date: September 10, 2002

Respectfully submitted,


Bradford C. Blaise

Registration No. 47,429

For: James G. Gatto

Registration No. 32,694

Mintz, Levin, Cohn, Ferris,

Glovsky and Popeo, P.C.

12010 Sunset Hills Road, Suite 900

Reston, Virginia 20190

(703) 464-4800



29315

PATENT & TRADEMARK OFFICE